



with you for life

## Simple steps to log onto the Customer Self-Service (CSS) Portal

*My BSP Life* is a Customer Self-Service (CSS) portal with options available for customers enabling them to access details on their Life and Health policies. *My BSP Life* works to empower our customers to resolve their issues, request services and find information on their policies.

### Easy steps to log in to access your details:

1. Customers will receive an invitation to register from BSP Life Customer Care. [If you do not receive any email to register, call 132 700, chat with a customer care agent through BSP Life website or visit your nearest Customer Care centre.]
2. In your invite email - Click on *My BSP Life Registration* link.

Please choose a username and enter your date of birth to activate your account.

Date of Birth:  Day  Month  Year

Username:

Password:

Confirm password:

Date of birth

Please enter the date of birth of the primary member on the policy to register your account. We ask this for security purposes to ensure it's really you registering your account.

Password security

Your password must be at least 8 characters long and include at least one number, one lower case letter, and one upper case letter.

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3. Enter:
  - Date of Birth
  - Username
  - Password
  - Confirm Password
  - click on CREATE ACCOUNT

Hello John! Welcome to My BSP Life.

You can use one of the action buttons below to access details about your policies, including the contact details we have for you, the level of cover and people on your policies, the method and frequency of your premiums, and copies of selected correspondence sent to you from BSP Life.

You can make changes and update some of this information, and the My Requests page allows you to submit claims and make contact with us in relation to your policy.

If you need copies of forms or documents such as the application forms, you can find them in the [Document Library](#).

Thank you for your continued custom with BSP Life. We are delighted to be your chosen life and health insurer.

This appears to be the first time you have logged in



### My Details

View contact details for the policy

CLICK HERE



### My Policy

View details of the policy and lives insured and download policy specific documents



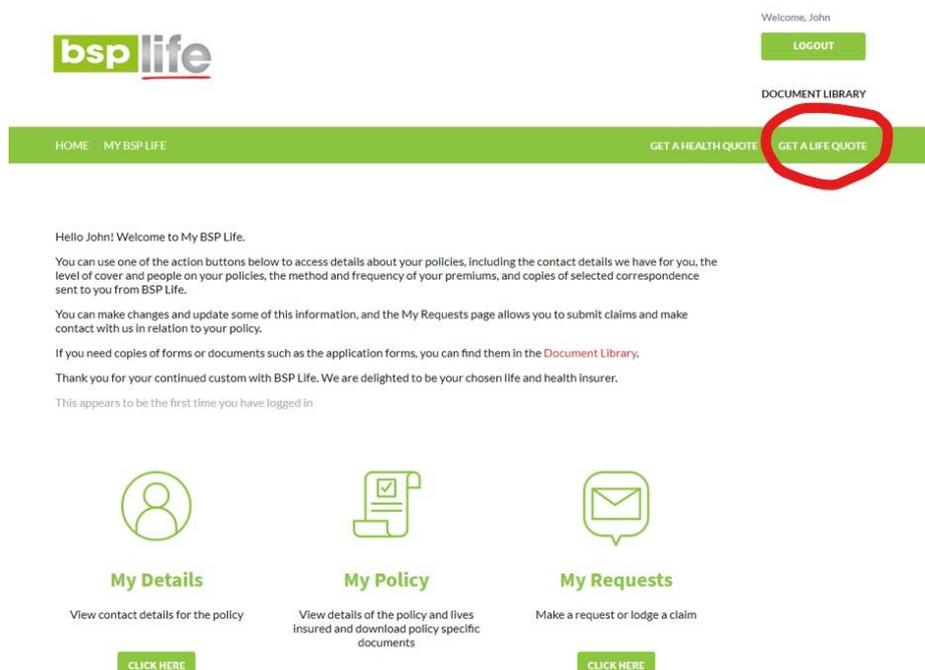
### My Requests

Make a request or lodge a claim

CLICK HERE

Click on the tabs (my details, my policy, my requests) for your personal and Policy details

#### 4. For Instant Quotes: Click on *Get a Life Quote*



## Here is your quote:

**Bula Secure Plus** Remove

<b>Status</b>	Your quote has been accepted
<b>Cover start date</b>	3 March 2020
<b>Cover amount</b>	\$ 100,000
<b>Premium amount</b>	\$ 75,818.00
<b>Premium frequency</b>	Once Off

SAVE

HOME