

09 April 2020

Dear Valued Customer

Easter greetings! The Easter message of hope and new life celebrated by Christians around the world, has a new meaning for us all, giving us renewed conviction as we look forward to moving beyond COVID-19 and rehabilitation post Cyclone Harold.

For over 140 years, BSP Life has been through many challenges, and we are confident that with your support we will overcome this one too. We continue to work hard to ensure there are no service disruptions and that your needs are met. We believe that your insurance policy is now, more than ever before, critical for you to maintain, for yourself and your loved ones.

We encourage you to talk to us if you are having difficulties, so that we can work together to see how we can help you protect the benefits you have worked hard to secure.

Our Customer Service Centres Fiji wide remain open for business and we encourage you to utilise the digital platforms available to communicate with us:

Call Centre: 132 700

Email: <u>bula@bsplife.com.fj</u>

Medical Emergency 24/7: 702 4507

Website: <u>www.bsplife.com.fj</u>

Please keep a look out next week for our communication on the much awaited 2019 Bonus declaration. There is good news coming!

From the entire BSP Life team, we wish you a Safe, Blessed and Happy Easter. BSP Life – With you for Life!

Yours faithfully

Michael Nacola Managing Director