

Benefits Management
Private Mail Bag, BSP Life
Level 5, BSP Life Centre
Suva, Fiji
T +679 326 1709 F +679 330 8340
W www.bsplife.com.fj

11 March 2021

To: BSP Health Care (Fiji) Limited (BSPH) Insured members

Re: Quarantine Costs in Fiji

Bula and Greetings from BSP Health.

Thank you again for your continued medical insurance cover with BSPH.

Further to our communication of 01 December 2020, the Fiji Government has passed the Public Health (Infectious Diseases) (Amendment) Regulations 2021 (**Regulations**) which now requires Fiji citizens returning to Fiji to pay for his or her own accommodation costs in a designated center, hospital, camp or station. This cost includes any related cost to the accommodation such as the COVID 19 swab test.

The Regulations were published in the Government of Fiji Gazette Supplement dated 05 March 2021 and is effective from this date.

While BSPH will continue to cover all other costs of travel, accommodation, treatment and allowances for insured members traveling overseas for treatment, BSPH will not cover quarantine costs including other related costs of COVID 19 swab tests in Fiji or elsewhere for members and for accompanying persons. As advised in our communication of 1 December 2020, quarantine costs are an exclusion in our policy terms and conditions.

Therefore, all insured members traveling for overseas treatment are required to pay for all quarantine and related costs overseas and in Fiji.

We are aware that this regulatory change will impact our insured members returning to Fiji following medical treatment overseas and urge our members to review the Regulations as there are exemptions available and the possibility of seeking a waiver or refund of quarantine and related costs from the Permanent Secretary of the Ministry of Health and Medical Services.

Should you require further clarification or information kindly contact the BSPH team via email cmbenefitmanagement@bsplife.com.fj or telephone 331 7000 or 326 1787/ 7024 507 after normal business hours.

Kind regards,

Calvin Yee

Head of Health Insurance